

Agency Points of Contact Request

We are excited to begin the rollout effort for HRM, the new Human Resource Management System that will replace GHRS.

Recently, meetings were held to demonstrate the tremendous improvements the new system will provide. The meetings were hosted by the State Personnel Department, the Department of Finance's Comptroller's Office and State Business Systems, which provided a high-level overview of the new personnel/payroll system, HRM.

As we begin the process of preparing agencies for this upcoming transition to HRM, we are requesting each agency to appoint two individuals to serve as points of contact for this effort. We recommend one contact from your personnel staff and one from your payroll staff.

POCs will be tasked with aggregating all of the internal communications related to HRM within their respective agency (i.e., questions, reporting of issues, etc.) as well as serving as the agency's collective voice when contacting the Personnel and Payroll Help Desk.

The POCs will serve two critical functions:

- 1. Prevent the Help Desk from receiving numerous and/or duplicate messages from a single agency.
- 2. Benefit end users by having dedicated, familiar, and easily accessible points of contact within their own agency.

Please send the names and email addresses of your agency's two (2) POCs on the attached form to **ALHRM@personnel.alabama.gov** by close of business **July 3, 2024**.

Thank you, HRM Team



IMPORTANT DATES TO REMEMBER

JULY 3 – Points of Contact Due COB

For more information, please visit SBS.ALABAMA.GOV