



HRM URL Testing

SBS has been working hard to ensure that end users across Alabama's numerous state agencies are able to smoothly and seamlessly access HRM, the new human resources management system.

As a designated POC for your agency, SBS is requesting that you please share the following URLs with every individual within your agency who will need access to the new HRM system to have them test their ability to connect to these locations:

- <https://hrm-sh.alabama.gov/sh3hrm1j1/Advantage4> (Future Training Location)
- <https://hrm.staars.alabama.gov/prdhrm1X1/Advantage4> (Pilot and Go-Live Location)

If you or any of your agency administrators encounter connectivity issues with these URLs, please contact the HRM Help Desk for support and assistance.

HRM Help Desk

Help is just a call or click away!

As we continue preparing agencies for the upcoming transition to the new Human Resource Management System (HRM), we would like to direct your attention to our most important feature, the HRM Help Desk.

This dedicated service is designed to assist you in navigating the transition and addressing any HRM-related queries. The Help Desk will provide comprehensive information regarding security access, training questions, and agency-specific application concerns. Issues that may not have immediate resolutions will be logged as ServiceNow agency ticket requests to track resolution items and ensure the appropriate support staff (Personnel Office, Comptroller Office, or Tech Support) is contacted.

The HRM Help Desk will be available for Point of Contact (POC) access at [\(334\) 353-9700](tel:334-353-9700) (Mon-Fri) 8am-5pm CST or by emailing HRMSupport@finance.alabama.gov*

***Note:** Only POCs will have access to the HRM Help Desk.

For more information, you can visit the HRM website at ALHRM.ALABAMA.GOV.



(334) 353-9700

Mon-Fri | 8am-5pm CST

HRMSupport@finance.alabama.gov

ALHRM.ALABAMA.GOV